

TFAC Covid Policies and Procedures for Ticketed Events in the TFAC Auditorium

In an effort to reduce exposure to COVID-19 for patrons, artists, staff and volunteers, Tryon Fine Arts Center is taking every precaution to make it safe for you to return to live performances in both inside and outside venues this year. TFAC will continue to monitor guidance from the CDC, state and local agencies to protect the health of audiences and artists.

Per CDC Guidelines, masks are strongly recommended at TFAC events for all patrons above the age of 18 regardless of vaccination status. Please see special policies for children below.

At this time and until further notice, at all ticketed events in the TFAC Auditorium patrons must show:

- **Proof of full vaccination against COVID-19** (To be “fully vaccinated,” you must receive a single-dose COVID-19 vaccine or the second dose of a two-dose COVID-19 vaccine 14 days prior to the event.) Proof may be presented via a digital photo or physical copy of your vaccination card.
or
- **Proof of a negative COVID-19 test taken within 72 hours of the performance.** Negative tests must be dated and show your name.
or
- **Proof of a positive COVID-19 antibody test.**

Children between the ages of 12 & 18 must either

- **show proof as described above**
or
- **Wear a mask at all times.**

Children between the ages of 5 and 12 must either:

- **Wear a mask at all times**
or
- **Show Proof of a negative COVID-19 test taken within 72 hours of the performance.** Negative tests must be dated and show your name.
or
- **Proof of a positive COVID-19 antibody test as described above.**

Additional COVID-19 procedures at TFAC include:

- **For the 21-22 season, TFAC will practice a flexible exchange and refund policy, allowing for full refunds before the event.**
- All tickets will be Print At Home or mobile tickets for the immediate future, providing a touchless ticketing policy.
- All staff, volunteers and patrons are requested to stay home if they've been in close contact with someone who has tested positive for Covid 19, or if they're currently experience covid-like symptoms.
- All staff and volunteers will comply with proof of vaccination or testing as described above and will wear a mask at all times.
- All spaces within Tryon Fine Arts Center are protected by Aerus Pure & Clean technology, which has a scientifically proven reduction rate of over 99.9% of airborne SARS-CoV-2 novel

coronavirus within 3 minutes. ActivePure Technology actively and continuously disinfects surfaces and air 24/7, minimizing contamination, recontamination and cross contamination in real time.

- The building's HVAC system has been optimized to maximize ventilation and outdoor airflow. All systems use filters at the highest merv factor that works safely with our system.
- Hand sanitizer stations will be available throughout the lobbies, restrooms, and backstage areas.

Thank you for your patience and understanding as we make every effort to provide you with an enjoyable experience while keeping you as safe as possible. Should you have any questions or need clarification, please don't hesitate to contact Executive Director Marianne Carruth by emailing marianne@tryonarts.org or by calling 828-859-8322 ext 211.